



FOR IMMEDIATE RELEASE

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City of Sheboygan Provides Update on Network Disruption and Ongoing Security Review

Sheboygan, Wisconsin - November 10, 2024 - As an update on the previously reported network issues identified by the City of Sheboygan, our internal team, along with retained cybersecurity experts, has been actively working to respond to and investigate the incident. At this point, we can report that our investigation has identified unauthorized access to our network by an external party. We have secured our network and are actively working with our experts to conduct a thorough forensic review to understand the full scope of the incident.

Our investigation remains ongoing and at this time we have not discovered evidence that any sensitive personal information has been compromised by this incident. Should we discover an impact to any sensitive personal information, we will notify those individuals as soon as possible and provide them with information and resources to assist.

We have reported this incident to law enforcement, and while we have received a request for payment of a ransom, we are cooperating fully with law enforcement and incorporating their guidance into our response.

We understand that this incident may cause concern, and we thank our employees, residents, and partners for their understanding and patience as we work through this situation. We remain committed to upholding our standards of trust and security, will provide further updates as necessary.

Please note that city phone lines remain open for residents who need assistance or access to city services. Please call the main city line at 920-459-4000.

For more information, please contact the City Administrator's Assistant, Marie Foss at 920-459-3287 or marie.foss@sheboyganwi.gov.

For media inquiries, please contact Communication Specialist, Veronica Valdez at 920-459-3317 or veronica.valdez@sheboyganwi.gov.

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