



FOR IMMEDIATE RELEASE

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## City of Sheboygan Provides Update on Network Issue and Service Restoration Efforts

**Sheboygan, Wisconsin - November 7, 2024** - Leaders of the city of Sheboygan know that people rely on us for critical services. Our primary mission is to provide excellent service to our residents.

We learned late last week of a potential issue with our network. We immediately engaged experts to determine more, and we continue to work closely with them. In an abundance of caution, we have isolated our network. We are currently assessing the situation, prioritizing solutions, and working diligently with technical teams to restore full functionality as quickly and smoothly as possible.

Our phones remain open for citizens who need to contact us for support or services. Please call the main city line at 920-459-4000.

As it is very early in this process, we have limited information to share, but we will continue to provide new information as it becomes available. We anticipate our next update will be tomorrow.

For more information, please contact the City Administrator's Assistant, Marie Foss at 920-459-3287 or [marie.foss@sheboyganwi.gov](mailto:marie.foss@sheboyganwi.gov).

For media inquiries, please contact Communication Specialist, Veronica Valdez at 920-459-3317 or [veronica.valdez@sheboyganwi.gov](mailto:veronica.valdez@sheboyganwi.gov).

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